

Terms and Conditions

Race and Guest Bobsleigh

Olympic Ice Track Innsbruck

Dear guests,

Please note that by purchasing your ticket, you agree to adhere to the rules and regulations set out below for your race or guest bobsleigh ride.

1. It is prohibited to participate in **guest bobsleigh** rides before reaching 12 years of age AND 130 cm in height.
2. It is prohibited to participate in **race bobsleigh** rides before reaching 14 years of age AND 150 cm in height.
3. Race or guest bobsleigh ride participation is at your own risk.
4. All participants in race or guest bobsleigh rides are obliged to wear crash helmets. All participants of guest bobsleigh rides are obliged to additionally wear seatbelts.
5. The provided handholds must be used during the bobsleigh ride.
6. Participation in race or guest bobsleigh rides is only permitted for people who are physically and mentally fit, who have a stable cardiovascular system, who have no damages to their musculoskeletal system and who are not suffering from osteoporosis. Pregnant women are not permitted to participate in race or guest bobsleigh rides. Participants have to judge on their own if they meet the health requirements mentioned above. In case of doubt, our operating staff has to be consulted.
7. No liability is assumed for injuries to life, body and health during transportation of participants by truck.
8. No liability is assumed for lost or damaged valuable objects such as clothes, watches, jewelry, glasses and the like.
9. It is prohibited to take photographs or videos during bobsleigh rides and to carry along any objects on the ride.
10. Instructions given by the pilots and operating staff must be followed.
11. The operating staff is authorised to ban people with conspicuous behaviour (e.g. intoxicated people) from participating in bobsleigh rides.
12. To secure safety for our clients, the OSVI reserves the right to cancel or delay race or guest bobsleigh rides, even on short notice if it is deemed to be necessary due to adverse weather conditions or other operational and / or safety-related reasons. In this case, the OSVI takes no responsibility for any kind of expenses incurred (travel costs, accommodation costs etc.).
13. The result lists will be published anonymously on the OSVI website. The video can be streamed live, in which case the video will be publicly available during and after the ride. The buyer of the ticket agrees to this by purchasing a ticket. If the buyer does not want the result list or the video to be published, the buyer has to announce that to the OSVI staff no later than upon check-in.
14. Cancellation policy: If the ride is cancelled by the costumer no later than 72 hours ahead of the event, he will get a full refund. If he cancels the ride between 72 and 24 hours ahead, he will get a 50% refund. If the **customer cancels later than 24 hours ahead of the event or doesn't show up, no refund is given. The OSVI reserves the right to desist from charging cancellation fees or to approve a shift to a different event under certain circumstances.**

Name (in capital letters)

Phone Nr. or e-mail-address

Signature
